

# Town and Parish Council Survey 2024

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## Police and Crime Plan

- 1) I am developing my new police and crime plan, which will set the blueprint for West Mercia Police over the next four years.

I have outlined some of my priorities: community policing, cutting crime and supporting victims, but I want to hear yours too.

As representatives of your community, what are the council's priorities in relation to policing and support for victims?

## **Local Policing**

Please select on answer for each question, unless asked to do otherwise.

Please ensure only one questionnaire is completed and returned for your individual town/parish council.

**2) In the council's opinion, how good a job do you think the police are doing in your town / parish?\***

- Excellent
- Good
- Fair
- Poor
- Very Poor
- Don't know

**3) In the council's opinion, how would you rate the visibility of police in your town parish?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know

**How much does the council agree or disagree with the following statements:**

**4) The police work well with the council to identify and address local crime and disorder issues\***

- Strongly agree
- Tend to agree

- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

**5) The council has confidence in the police to resolve crime and disorder issues raised within the local community\***

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

**6) On average, how often does the council contact the police to raise concerns about crimes or incidents?\***

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

**7) Overall, how would you rate the police response to crime and disorder issues or incidents raised by the council?\***

- Excellent
- Good
- Fair
- Poor

- Very poor
  - Don't know / N/A
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## **Local Policing Charter**

### **8) Are you aware of the Local Policing Charter?**

- Yes
- No

### **9) Have the police been in touch to identify your priorities as a Town/Parish Council?**

- Yes
- No

### **10) If answered yes in question 8. In the council's opinion have the police acted on the priorities you set out?**

- Yes
- No

### **11) In the council's opinion have you seen a reduction in crime and increased feeling of safety as a result of the launch of the Local Policing Charter in March 2021?**

- Yes
  - No
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## **Contact and Engagement**

**12) In the council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form - face to face, email, telephone etc)\***

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

**13) In the council's opinion, how easy and convenient is it to access relevant information for the local community from the police?\***

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

**14) In the council's opinion, how would you rate the level of contact you have with the police?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

**15) How does the council contact the police to discuss local issues, seek information or invite to meetings/community events? (Not**

**including reporting crimes).**  
***Please tick all that apply\****

- Phone (land line)
- Phone (mobile)
- Email
- Letter
- Social media
- In person (at a police station etc)
- Website
- Other
- Don't contact the police

**16) How often does the council contact the police to discuss local issues, seek information or invite to meetings/community events? (Not including reporting crimes)\***

- Weekly
- Monthly
- Every 2- 6 months
- Once a year
- Never
- Don't know

**17) How would the council rate the police response to requests for information/meetings etc?\***

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

**18) How often do the police attend council meetings or other community events in your town or parish area?\***

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know / not invited

**19) How often do the police proactively contact the council to raise awareness of local issues, share information etc?\***

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

**20) Does the council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs\***

- Very familiar
- Somewhat familiar
- Not well known
- Totally unknown
- N/A

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## Crime and anti-social behaviour issues

**21) In the council's opinion, how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish area?\***

- Not a problem at all
- Not a very big problem
- Fairly big problem
- Very big problem
- Don't know

**22) Which if any of the following issues would you say are currently a problem in and around your council area?**

**Please tick one box in each row**

	<b>Not a problem at all</b>	<b>Not a very big problem</b>	<b>Fairly big problem</b>	<b>Very big problem</b>	<b>Don't know</b>
Domestic burglary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violent crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vehicle crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Criminal damage / vandalism	( )	( )	( )	( )	( )
Crimes against businesses	( )	( )	( )	( )	( )
Rural crime	( )	( )	( )	( )	( )
Offence of a sexual nature	( )	( )	( )	( )	( )
Crime committed against people due to their age, race, ethnicity, disability or sexuality	( )	( )	( )	( )	( )
Road safety	( )	( )	( )	( )	( )

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**About your council**

**What is the name of your council (or councils if it is a combined parish council group)?\***

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**23) Please confirm which Borough/District/ City/Unitary area your council is in\***

- Herefordshire
- Shropshire
- Telford & Wrekin
- Redditch
- Wyre Forest
- Worcester City
- Malvern Hills
- Wychavon
- Bromsgrove

**24) Approximately how many people live in your town / parish area?**

- Less than 500
- 501 - 1000
- 1001 - 5000
- 5001 - 10,000
- Over 10,000

**Please provide an appropriate current email address which my office may use to contact the council when necessary.**

**Your email will be held securely in web-based databases. It will not be shared with any other third party.**

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**25) Would you like to receive my monthly Police and Crime Commissioner newsletter to this email address?**

**It includes updates on the latest news, funding opportunities, open consultations, upcoming events and engagements, and much more.**

Yes

No

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**Thank you for taking the time to complete the survey.**

**Please post it to:**

Police and Crime Commissioner,  
OPCC, West Mercia Police,  
Hindlip Hall, Worcester,  
WR3 8SP

Or attach to email – [opcc@westmercia.police.uk](mailto:opcc@westmercia.police.uk)

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