# Town and Parish Council Survey 2023

## Local Policing

#### 1) In the Council's opinion, how good a job do you think the police are doing in your town / parish?\*

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very Poor

( ) Don't know

#### 2) In the Council's opinion, how would you rate the visibility of police in your town parish?\*

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very poor

( ) Don't know

**How much does the Council agree or disagree with the following statements:**

#### 3) The police work well with the Council to identify and address local crime and disorder issues\*

( ) Strongly agree

( ) Tend to agree

( ) Neither agree nor disagree

( ) Tend to disagree

( ) Strongly disagree

( ) Don't know

#### 4) The Council has confidence in the police to resolve crime and disorder issues raised within the local community\*

( ) Strongly agree

( ) Tend to agree

( ) Neither agree nor disagree

( ) Tend to disagree

( ) Strongly disagree

( ) Don't know

#### 5) On average, how often does the Council contact the police to raise concerns about crimes or incidents?\*

( ) Weekly

( ) Monthly

( ) Every 2 - 6 months

( ) Once a year

( ) Never

( ) Don't know

#### 6) Overall,how would you rate the police response to crime and disorder issues or incidents raised by the Council?\*

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very poor

( ) Don't know / N/A

## Contact and Engagement

#### 7) Are you aware of the Local Policing Charter?

( ) Yes

( ) No

#### 8) Have the police been in touch to identify your priorities as a Town/Parish Council?

( ) Yes

( ) No

#### 9) If answered yes in question 8. In the Councils opinion have the police acted upon the priorities you set out?

( ) Yes

( ) No

#### 10) In the Councils opinion have you seen an reduction in crime and increased feeling of safety as a result of the launch of the Local Policing Charter in March 2021?

( ) Yes

( ) No

#### 11) In the Council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form - face to face, email, telephone etc)\*

( ) Very easy

( ) Fairly easy

( ) Fairly difficult

( ) Very difficult

( ) Don't know / N/A

#### 12) In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police?\*

( ) Very easy

( ) Fairly easy

( ) Fairly difficult

( ) Very difficult

( ) Don't know / N/A

#### 13) In the Council's opinion, how would you rate the level of contact you have with the police?\*

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very poor

( ) Don't know / N/A

#### 14) How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes). Please tick all that apply\*

[ ] Phone (land line)

[ ] Phone (mobile)

[ ] Email

[ ] Letter

[ ] Social media

[ ] In person (at a police station etc)

[ ] Website

[ ] Other

[ ] Don't contact the police

#### 15) How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes)\*

( ) Weekly

( ) Monthly

( ) Every 2- 6 months

( ) Once a year

( ) Never

( ) Don't know

#### 16) How would the Council rate the police response to requests for information / meetings etc?\*

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very poor

( ) Don't know / N/A

#### 17) How often do the police attend Council meetings or other community events in your town or parish area?\*

( ) Weekly

( ) Monthly

( ) Every 2 - 6 months

( ) Once a year

( ) Never

( ) Don't know / not invited

#### 18) How often do the police proactively contact the Council to raise awareness of local issues, share information  etc?\*

( ) Weekly

( ) Monthly

( ) Every 2 - 6 months

( ) Once a year

( ) Never

( ) Don't know

#### 19) Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs\*

( ) Very familiar

( ) Somewhat familiar

( ) Not well known

( ) Totally unknown

( ) N/A

## Crime and anti social behaviour issues

#### 20) In the Council's opinion, how much of a problem, if at all, would you say that crime and anti social behaviour is in your town / parish area?\*

( ) Not a problem at all

( ) Not a very big problem

( ) Fairly big problem

( ) Very big problem

( ) Don't know

#### 21) ****Which if any of the following issues would you say are currently a problem in and around your council area?****

**Please tick one box in each row**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Not a problem at all** | **Not a very big problem** | **Fairly big problem** | **Very big problem** | **Don't know** |
| Domestic burglary | ( ) | ( ) | ( ) | ( ) | ( ) |
| Violent crime | ( ) | ( ) | ( ) | ( ) | ( ) |
| Anti social behaviour | ( ) | ( ) | ( ) | ( ) | ( ) |
| Online crime | ( ) | ( ) | ( ) | ( ) | ( ) |
| Vehicle crime | ( ) | ( ) | ( ) | ( ) | ( ) |
| Criminal damage / vandalism | ( ) | ( ) | ( ) | ( ) | ( ) |
| Crimes against businesses | ( ) | ( ) | ( ) | ( ) | ( ) |
| Rural crime | ( ) | ( ) | ( ) | ( ) | ( ) |
| Offence of a sexual nature | ( ) | ( ) | ( ) | ( ) | ( ) |
| Crime committed against people due to their age, race, ethnicity, disability or sexuality | ( ) | ( ) | ( ) | ( ) | ( ) |
| Road safety | ( ) | ( ) | ( ) | ( ) | ( ) |

## About your council

### What is the name of your council (or councils if it is a combined parish council group)?\*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 22) Please confirm which Borough / District / City / Unitary area your council is in\*

( ) Herefordshire

( ) Shropshire

( ) Telford & Wrekin

( ) Redditch

( ) Wyre Forest

( ) Worcester City

( ) Malvern Hills

( ) Wychavon

( ) Bromsgrove

#### 23) Approximately how many people live in your town / parish area?

( ) Less than 500

( ) 501 - 1000

( ) 1001 - 5000

( ) 5001 - 10,000

( ) Over 10,000

### Please provide an appropriate current email address which the Commissioner and his staff may use to contact the Council when necessary. Your email will be held securely in web-based databases. It will not be shared with any other third party.

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#### 24) Would you like to receive the Commissioner's monthly newsletter to this email address?

( ) Yes

( ) No

## Thank You!