

## **1 INTRODUCTION**

1.1 The purpose of this policy is to define the roles and responsibilities within the Council for working with the media and deals with the day-to-day relationship between the Council and the media.

1.2 It is not the intention of this policy to curb freedom of speech or to enforce strict rules and regulations. Rather, it provides guidance on how to deal with issues that may arise when dealing with the media.

## **2 KEY AIMS**

2.1 The Council is accountable to the local community for its actions and this can only be achieved through effective two-way communications. All mediums for communication are crucially important in conveying information to the community so the Council must maintain positive, constructive media relations and work with them to increase public awareness of the services and facilities provided by the Council and to explain the reasons for particular policies and priorities.

2.2 It is important that the press have access to the Clerk/Members and to background information to assist them in giving accurate information to the public. To balance this, the Council will defend itself from any unfounded criticism and will ensure that the public are properly informed of all the relevant facts using other channels of communication if necessary.

## **3 THE LEGAL FRAMEWORK**

3.1 The law governing communications in local authorities can be found in the Local Government Acts 1986 and 1988. The Council must also have regard to the governments Code of Recommended Practice on Local Authority Publicity 2011, the Local Government Transparency Code 2015 and the General Data Protections Regulations.

3.2 The Parish Council's adopted Standing Orders, Data Protection Policy and Code of Conduct should be adhered to.

## **4 CONTACT WITH THE MEDIA**

4.1 The Clerk and Members should always have due regard for the long-term reputation of the Council in all their dealings with the media. All formal requests for information must be verified to establish where information will be going. A record will be kept of all communications with the Press and other Media.

4.2 Confidential documents, exempt Minutes, reports, papers and private correspondence should not be leaked to the media. If such leaks do occur, an investigation will take place to establish who was responsible and appropriate action taken.

4.3 When the media wish to discuss an issue that is, or is likely to be, subject to legal proceedings then advice should be taken from Council's solicitor before any response is made.

4.4 There are a number of personal privacy issues for the Clerk and Members that must be handled carefully and sensitively. These include the release of personal information, such as home address and telephone number (although Clerk and Member contact details are in the public domain); disciplinary procedures and long-term sickness absences that are affecting service provision. In all these and similar situations, advice must be taken from the Clerk before any response is made to the media.

4.5 All formal requests for comment, whether verbal or written, regarding Council policy on any matter should be directed to the Clerk in the first instance. If unavailable, the Chairman should be contacted.

4.6 When responding to approaches from the media, the Clerk or Chairman are authorized to make contact with the media. All responses to the press should be drafted by the Chairman with the assistance of the Clerk for accuracy and lawfulness regarding Council

policy/stance on the matter being responded to and its lawfulness. Responses should not in any way damage the interests or reputation of Council.

4.7 Responses drafted on any matter may however be directed to another Councillor with the assistance of the Clerk. In this instance, the Chairman should be made fully aware of the response and agree to its contents. Additionally, if a request involves a conflict of interest for the Chairman the matter will be passed to another Councillor.

4.8 Statements made by the Chairman, Councillor or the Clerk should reflect the Council's opinion. If Council does not have an official position on the matter raised, this should be stated as Council's current position. Council is under no obligation to provide a statement and may choose to make 'no comment'.

4.9 Other Councillors are at liberty to communicate with the press in their own right as representatives of the community. However, they must ensure that it is clear that the opinions given are their own and not necessarily those of the Council.

4.10 There are occasions when it is appropriate for the Council to submit a letter, for example to explain important policies or to correct factual errors in letters submitted by other correspondents. Such letters should be kept brief and balanced in tone and correspondence should not be drawn out over several weeks. All correspondence must come from the Clerk.

## **5 ATTENDANCE OF MEDIA AT COUNCIL MEETINGS**

5.1 The Local Government Act 1972 requires that agendas, reports and minutes are sent to the media on request.

5.2 The media are encouraged to attend Council meetings and seating and workspace will be made available.

5.3 On 6 August 2014, the Public Bodies (Admission to Meetings) Act 1960 was amended by the Openness of Local Government Bodies Regulations 2014 ("the 2014 Regulations"). The amended 1960 Act provides that a person may not orally report or comment about a meeting as it takes place if he is present at the meeting of a parish council or its committees but otherwise may:

- a) film, photograph or make an audio recording of a meeting;
- b) use any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later;
- c) report or comment on the proceedings in writing during or after a meeting or orally report or comment after the meeting.

## **6 PRESS RELEASES**

6.1 The purpose of a press release is to make the media aware of a potential story, to provide important public information or to explain the Council's position on a particular issue. It is the responsibility of the Clerk and Members to look for opportunities where the issuing of a press release may be beneficial.

6.2 The Clerk or any Member may draft a press release, however they must all be issued by the Clerk to ensure that the principles outlined in Section 3 (Legal Framework) are adhered to, that there is consistency of style across the Council and that the use of the press release can be monitored.

Contact details for the Parish Clerk:

Mrs Dorothy McBride  
Neen Savage Parish Council  
The Willows, Hollywaste  
Cleobury Mortimer DY14 0HB

Email: [clerk@neensavageparishcouncil.org.uk](mailto:clerk@neensavageparishcouncil.org.uk)

Tel: 01299 272717